Amy Duncan
President

TriTel Networks Secures VoIP Phone Systems with Latest Cybersecurity Solution

Leading MTSP Protects IT and Voice Networks to Ensure Organizations Are Properly Connected with Customers

SALT LAKE CITY, UT – September 30, 2025 - TriTel Networks, a leading managed technology services provider (MTSP), announced today that it has launched a new layer of cybersecurity designed to enhance the security of VoIP phone systems for small and mid-sized businesses (SMBs), non-profits and institutions. With VoIP phones functioning as "minicomputers," they have become a growing target for cyberattacks, data breaches, and misuse if left unprotected.

One of the most overlooked issues with VoIP is voice quality. Poor call clarity is often the result of organizations failing to prioritize voice data over less critical traffic, like streaming video, online gaming, or music services. Without firewalls that prioritize voice, organizations can experience dropped calls, choppy audio, or lag—serious problems for any company where communication is mission-critical.

"Think of it this way," added Amy Duncan, President of TriTel Networks. "If your employees are downloading large files, streaming videos for work or fun, or playing online games, that traffic can eat up your Internet bandwidth. Without a high-quality firewall prioritizing voice traffic, it's no surprise that your VoIP calls sound terrible…not to mention less secure."

Unlike many providers who overlook this issue, TriTel Networks makes firewalls a mandatory component of every VoIP phone system deployment. This ensures that organizations not only protect themselves from cyber threats but also enjoy crystal-clear call quality, uninterrupted connectivity, and the peace of mind that their communication systems are fully secured.

"Too many businesses still treat their phones like 'just phones,' when in reality, they are computers connected to the network. If left unsecured, VoIP phones can become a hacker's gateway into your entire IT infrastructure," added Duncan.

TriTel Networks's solution integrates firewalls that are specifically designed to secure both IT and voice networks. This technology ensures VoIP systems are locked down against cyber threats while simultaneously improving voice quality.

With cyberattacks on the rise, organizations can no longer afford to leave any part of their technology environment exposed—including phones. TriTel Networks's proactive approach guarantees that every VoIP installation is safe, reliable, and future proof.

ABOUT TRITEL NETWORKS, INC.

TriTel Networks, Inc. is Utah's most trusted and enduring local MSP & VoIP Services Provider, having just celebrated 40 years in the Valley. TriTel is a family owned and run business, becoming Women Owned in the 2nd generation. Since 1984, our core values have remained the same as we continue to pursue our #1 goal of maximum customer satisfaction with a focus on increasing productivity and profitability of our clients. TriTel offers industry-leading products, serviced and trained by Factory Certified technicians & customer service representatives. Our local dispatch center delivers round-the-clock service to ensure system reliability. For more information on TriTel Networks, Inc., call (801) 265-9292 or visit www.tritel.com.